AO 120 (Rev. 08/10) REPORT ON THE Mail Stop 8 TO: Director of the U.S. Patent and Trademark Office FILING OR DETERMINATION OF AN P.O. Box 1450 ACTION REGARDING A PATENT OR Alexandria, VA 22313-1450 TRADEMARK In Compliance with 35 U.S.C. § 290 and/or 15 U.S.C. § 1116 you are hereby advised that a court action has been filed in the U.S. District Court Delaware on the following Trademarks or ☑ Patents. ( ☐ the patent action involves 35 U.S.C. § 292.): DOCKET NO. DATE FILED U.S. DISTRICT COURT 2/7/2012 Delaware PLAINTIFF DEFENDANT LIVEPERSON, INC. PRAGMATUS TELECOM, LLC PATENT OR DATE OF PATENT HOLDER OF PATENT OR TRADEMARK TRADEMARK NO. OR TRADEMARK 1 6.311,231 10/30/2001 PRAGMATUS TELECOM, LLC PRAGMATUS TELECOM, LLC 2 6,668,286 12/23/2003 3 7,159,043 1/2/2007 PRAGMATUS TELECOM, LLC 4 In the above—entitled case, the following patent(s)/ trademark(s) have been included: INCLUDED BY DATE INCLUDED ☐ Cross Bill Other Pleading Amendment ☐ Answer PATENT OR DATE OF PATENT HOLDER OF PATENT OR TRADEMARK TRADEMARK NO. OR TRADEMARK

In the above—entitled case, the following decision has been rendered or judgement issued:

DECISION/JUDGEMENT

4

[CLERK (BY) DEPUTY CLERK DATE

Copy 1—Upon initiation of action, mail this copy to Director—Copy 3—Upon termination of action, mail this copy to Director—Copy 2—Upon filing document adding patent(s), mail this copy to Director—Copy 4—Case file copy